



# THREE BEARS ALASKA

## RETURN POLICY

**All returns must be made within 30 days of purchase, with or in original packaging, and accompanied by purchase receipt.**

**All cash refunds require the original purchase receipt. Returns with no receipt are subject to in-store credit or exchange at the discretion of Store Management.**

**Receipts for purchases made with a credit/debit card or check within the last 90 days may be in our register system. Please request a receipt look-up at our customer service desk and provide additional information as needed.**

### DEPARTMENTAL RESTRICTIONS AND/OR EXCLUSIONS

#### **Recalled products**

- Any item/product returned that is subject to a manufacturer or processor's "recall notice" will be refunded in full with or without receipt, provided the product is or has been a stocked Three Bears Alaska item.

#### **Electronics (TVs, Computers, Cameras, Stereos, Cell Phones, Small Appliances)**

- Must meet requirements of general Return Policy.
- Manufacturer policy may supersede that of Three Bears Alaska.

#### **Gasoline/Electric Powered Equipment**

- Must meet requirements of general Return Policy.
- Item must not have had fuel, oil, additives placed in equipment prior to return, or it will be immediately subject to Manufacturer Warranty.
- Item may be subject to the Manufacturer Warranty as listed on manufacturer website or on product packaging.

## **Hardware**

- Must meet requirements of general Return Policy.
- After 30 days from date of purchase, Manufacturer Warranty will apply.
- Non-refundable items
  - Merchandise sold by units of length (chain, pipe, rope, etc.)
  - Tinted paint
  - Sealed items that have been opened such as varnish, plaster, etc.

## **Ammunition and Firearms**

- No Returns, No Refunds, No Exchanges.
- All sales are final and immediately subject to Manufacturer Warranty.

## **Alcohol and Tobacco products**

- No Returns, No Refunds, No Exchanges.
- All sales are final.

## **Rx (Prescription and Non-Prescription Drugs/Medicines, Vitamins)**

- No Returns, No Refunds, No Exchanges.
- All sales are final.

## **Cold/Frozen Foods/Meat/Produce**

- Must meet requirements of general Return Policy.
- Cold or Frozen food items purchased and removed from the store cannot be returned unless the following circumstances are found:
  - Spoiled in packaging.
  - Best/Use by date were passed prior to purchase.

## **Shelf Stable Products**

- Must meet requirements of general Return Policy.
- Shelf stable products may be returned if the product is unopened.
- May be returned if product is found to have Manufacturer flaws.

**Three Bears Alaska reserves the right to limit or refuse to accept the return of merchandise at any time for any reason.**

**Manufacturer Warranty may supersede that of Three Bears Alaska. Please read the product packaging and/or Manufacturer website for further information.**